



Management of Organizational Excellence Brochure

Delivering Delight • Driving Loyalty • Creating

Audience

- Aspiring Quality Manager
- Customer & Strategy Champion
- Performance Measurement Analyst
- Team & Project Manager
- Risk & Financial Analyst
- Quality Assurance Advocate
- Customer Experience Manager
- Supply Chain & Demand Planner
- Strategic Implementation Manager

Course Description

Our Certified Manager of Quality/Organizational Excellence (CMQ/OE) course is a comprehensive training program designed for professionals who want to advance their skills in quality management and organizational excellence. The course prepares participants for the CMQ/OE certification exam, a globally recognized credential that demonstrates expertise in managing and leading quality improvement initiatives within organizations



Course Overview

This course covers the principles, methodologies, and practices required to effectively manage and improve quality in organizations. It provides an in-depth understanding of quality management systems, continuous improvement strategies, and organizational leadership. The course focuses on integrating quality principles into an organization's culture and operations, with a strong emphasis on achieving operational excellence.

Course Outline

Week 1:

Leadership & Organizational

Dynamics

Week 2:

Strategic Plan Development

& Alignment

Week 3:

Financial Management

Week 4:

Quality Tools & Process

Week 5:

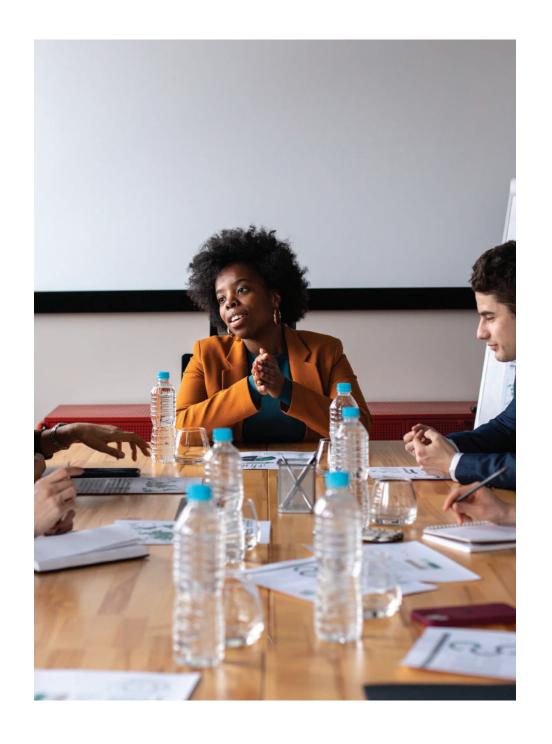
Customer-Centric Operations

Training Details.

Duration: 10 days

Training Fee: N500,000

Group training (from 50): 5%





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Contact us via 08094435952 and 08033437278

